



**30003 Main Road Centurion (Pty) Ltd
T/A
Arrie Nel Group Wholesaler**

Registration number 2020/925733/07

Erf 23/2071, 433 34th Avenue, Villieria, 0186

P.O.Box 454, Irene, 0062

Tel: (012) 333 2283

Credit Application Form

Kindly complete the application in full, initial each page and sign in full on page 4 including the standard trading conditions then please forward together with supporting documents as per the checklist.

Email: chantel@arrienel.com

Our terms are strictly 30 days, and all goods are sold subject to our standard trading conditions. All stock received on account will remain the property of Arrie Nel Pharmacy Group until the account is paid in full.

1. Trading/Practice Name: _____

(Company/Close Corporation/Sole Proprietor/Partnership/Trust)

2. Registration/Identity Number: _____

3. VAT Registration Number: _____

4. Name and address of spouse if customer is a private individual: _____

5. Marital status if customer is a private individual: _____

How Married: In Community

Out of Community of Property

6. Type of entity: (mark appropriate box)

Public Company

Partnership

Private Company

Sole Trader

Close Corporation

Other

Trust

Define entity if marked as "Other" _____

7. Delivery address: _____

8. Postal address: _____ Code: _____

9. E-mail address for Statements: _____

10. Contact Person: Accounts _____

Buyer _____

11. Telephone number: _____ Fax number: _____

Cellular number: _____

12. Registered Office Address: _____

13. Name and Address of Auditor: _____

14. Date business established: _____

15. Have book debts been ceded? Yes No
 If yes, to whom: _____

16. Details of all directors/members/trustees/partners/proprietors/s

NAME AND SURNAME	IDENTITY NUMBER	ADDRESS	TELEPHONE NUMBER

17. Complete the following section if applicable:

17.1 MEDICAL AND DENTAL PRACTITIONERS



- * Practice Number: _____
- * Dispensing License No: _____

* Please supply the following details in respect of each Medical or Dental Practitioner in the Practice (use an annexure if required):

<u>NAME</u>	<u>HPCSA REGISTRATION NO.</u>
_____	_____
_____	_____
_____	_____

17.2 RETAIL PHARMACIES

* Pharmacy Council Registration No. of the Pharmacy: _____

* Please supply the following details in respect of the responsible pharmacist, and each owner of the Pharmacy who is a Pharmacist (use an annexure if necessary)

<u>NAME</u>	<u>PHARMACY COUNCIL REG. NO</u>
_____	_____
_____	_____
_____	_____

17.3 OTHER HEALTHCARE PROFESSIONALS

* State Healthcare discipline: _____

* Please supply the following details in respect of each owner who is a Healthcare Professional (use an annexure if necessary)

<u>NAME</u>	<u>HPCSA REG. NO</u>	<u>DEPARTMENT OF HEALTH PERMIT NO</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

18. Total Credit Limit Required: _____

19. Trade References:

SUPPLIER NAME

ACCOUNT NR

TEL NUMBER

ARRIE NEL
GROUP WHOLESALER

19.1 _____
19.2 _____
19.3 _____

20. Landlord's Name: _____
Telephone No: _____
Address: _____

21. Has any director/member/partner/owner been a director/member/partner of any firm that has been liquidated, sequestrated or placed under judicial management:

Yes No

21.1 Name of director/member/partner/owner: _____
21.2 Name of firm: _____
21.3 Date of relevant Court Order: _____
21.4 Name and address of Trustee/Liquidator: _____

22. Banking Details:

22.1 Name of Bank: _____
22.2 Account No: _____
22.3 Branch: _____
22.4 Branch Code: _____

NAME: _____

DATE: _____

DESIGNATION: _____

I, Full Name: _____

Identity Number: _____

ARRIE NEL
GROUP WHOLESALER

DIRECTOR/MEMBER/PARTNER/
 TRUSTEE, AS SURETY – 3

Name & Surname

Date

4. _____
 DIRECTOR/MEMBER/PARTNER/
 TRUSTEE, AS SURETY – 4

 Name & Surname

 Date

5. _____
 WITNESS 1

 Name & Surname

 Date

6. _____
 WITNESS 2

 Name & Surname

 Date

Please note: The application must be signed by all the directors/members/partners/sole proprietor/trustee. All applications by companies, close corporations and trusts must be supported by identity documents from all the directors/members/trustees and a copy of the certificate of incorporation/founding statement, trust deed and letters of authority of the company/CC/trust. Copy of dispensing license / VAT registration certificate. All applications by sole proprietors and partnerships must be supported by identity documents from the Proprietor/Partners.

APPLICATIONS WILL NOT BE ACCEPTED WITHOUT THE ABOVE SIGNATURES AND DOCUMENTS



ARRIE NEL GROEP WHOLESALER – GOODS RETURN POLICY

1. Arrie Nel Groep Wholesaler will not accept the return of any product/s without prior authorisation.
2. The return of Fridge-Line products will not be accepted ,with exception of the following :
 - Product/s supplied in error by Arrie Nel Groep Wholesaler
 - A Product Recall
 - A Product Complaint
3. The customer will have a period of 48 hours to log any queries related to
 - The quality of the product received
 - The quantity of the product received
 - Any invoice discrepancies
4. The customer will be expected to complete a Credit Request Form and submit same via
 - WhatsApp: 079 881 5967
 - Email: returns@arrienel.co.za and cc : petie@arrienel.com
5. Arrie Nel Groep Wholesaler will respond to all credit requests within three working days
6. Where Arrie Nel Groep Wholesaler agrees to accept the return of any goods, a pickup-slip will be emailed to the customer.
7. Goods will only be uplifted with a **pre-authorised pickup-slip**. The customer must keep a copy of the pick-up slip for their records .
8. Arrie Nel Groep Wholesaler will not be liable for any loss or damage of goods that are handed over to a driver without a pre-authorised pickup-slip.
9. All goods returned must be clearly marked and accompanied by a copy of the original invoice and pickup-slip.
10. Claims for credit will not be considered for any products with expiry date 6 months or less and dependent on the Supplier return policy and stock protection
11. No credit will be processed for expired goods.
12. Arrie Nel Groep Wholesaler will under no circumstances consider accepting the return of goods which have been physically altered, partially or entirely disassembled, or damaged.
13. All goods returned must be returned in the original packaging and in a saleable condition.
14. Requests for the return and assistance with selling of dormant stock should be emailed to: returns@arrienel.co.za and cc: petie@arrienel.com for approval. The following information must be provided:
 - Product Description
 - Quantity
 - Batch number/s
 - Exp date/s

A response with the outcome of the request will be emailed to the customer within three working days. Should the request be approved, the following terms will apply to the return of dormant stock:

14.1 A 10% handling fee will be applicable.



14.2 Any goods, unsold before the expiry date , will be re-invoiced to the customer

SUPPLY TERMS AND CONDITIONS

1. Interpretation

1.1 In these terms and conditions, unless the context clearly indicates otherwise, the following definitions apply:

1.1.1 "Client" refers to the person or legal entity specified in point number 1 of the credit application form.

1.1.2 "Goods" means the items sold by Arrie Nel Group Wholesaler to the Client in the ordinary course of business.

1.1.3 "Month" means a 30-day period running from the 25th of one month to the 24th of the next month.

1.1.4 "Parties" refers to Arrie Nel Group Wholesaler and the Client.

1.1.5 "Arrie Nel Group Wholesaler" refers to the supplier of goods under this agreement.

1.1.6 "Overdue Amount" refers to the amount due to Arrie Nel Group Wholesaler that the Client has failed to pay by the due date as per the invoice/statement issued by Arrie Nel Group Wholesaler monthly.

1.2 The headings in these supply terms and conditions are for convenience only and are not considered in interpretation.

2. Terms and Conditions

These terms, along with the credit application terms, govern all sales of goods by Arrie Nel Group Wholesaler to the Client and supersede any other Client documents. The Client agrees that their own terms and conditions are excluded. By signing these terms (and the credit application), the Client acknowledges having read and agreed to these conditions.

3. Exclusion and Limitation of Liability

3.1 Arrie Nel Group Wholesaler is not liable for any damage (including consequential damage) suffered by the Client or any other user of the goods due to latent or patent defects, loss of profit, or special damages unless caused by deliberate or grossly negligent acts by Arrie Nel Group Wholesaler.



3.2 The Client indemnifies Arrie Nel Group Wholesaler against all claims arising from the use, consumption, or sale of the goods, except when caused by Arrie Nel Group Wholesaler deliberate or grossly negligent acts.

3.3 Arrie Nel Group Wholesaler liability for any claims related to the supply of goods is limited to the actual price paid for the goods, except where such limitation is prohibited by law.

4. Delivery and Risk

4.1 Delivery times are approximate. Arrie Nel Group Wholesaler will attempt to deliver within a reasonable time or the stipulated period, if any.

4.2 Unless agreed otherwise, goods are delivered free of charge. Delivery by courier or mail is at the Client's risk.

4.3 The signature of any Client employee or agent on Arrie Nel Group Wholesaler delivery note, waybill, or invoice constitutes proof of delivery.

4.4 Arrie Nel Group Wholesaler is not liable for any delays in delivery.

4.5 All risk associated with any product supplied by Arrie Nel Group Wholesaler shall transfer to the customer upon delivery.

5. Payment Terms

5.1 Payment and credit terms are specified in the credit application, strictly 30 days from statement and no amounts may be deducted from the net amount.

5.2 For overdue payments, Arrie Nel Group Wholesaler may suspend credit and further deliveries and charge 2% interest per month on overdue amounts.

5.3 If legal action is necessary due to a breach of these terms, the Client is liable for all legal costs on an attorney-client scale, including collection commission.

5.4 An account and certificate from Arrie Nel Group Wholesaler, certified by a manager, showing the Client's indebtedness is prima facie proof of its contents.

5.5 Credit limits are subject to review on a regular basis.

6. Consent to Sharing Information



6.1 To manage credit risk and prevent fraud, the Client consents to:

6.1.1 Credit enquiries by Arrie Nel Group Wholesaler with credit bureaus, credit information agents, and other creditors.

6.1.2 Sharing performance details with these entities.

6.1.3 Recording non-performance with these entities if obligations are not met.

6.2 Information retention periods comply with applicable law.

6.3 Arrie Nel Group Wholesaler will collect, process, and share the Client's personal information with efforts to protect and secure it.

7. Data Protection

7.1 Each party is an independent controller of personal data and will:

7.1.1 Comply with data protection legislation.

7.1.2 Respond to data subject rights requests.

7.1.3 Cooperate in data protection compliance.

7.1.4 Notify the other party of any data breaches or inability to comply with data protection laws.

7.1.5 Implement security measures to protect personal data.

8. Warranties and Exclusions

8.1 Recommendations or suggestions by Arrie Nel Group Wholesaler are given in good faith; the Client must ensure the suitability of goods.

8.2 Arrie Nel Group Wholesaler liability is limited to replacing defective goods or refunding the purchase price.

8.3 Claims for defective goods must be made within 48 hours of delivery.

8.4 No employee or agent can bind Arrie Nel Group Wholesaler to any representation unless in writing and signed by an authorized representative.



8.5 The Client indemnifies Arrie Nel Group Pharmacy against claims from purchasers or consumers, except for gross negligence or deliberate default by Arrie Nel Group Wholesaler.

9. Cancellation and Suspension

9.1 Arrie Nel Group Wholesaler may suspend the credit facility and obligations if the Client fails to pay on time.

9.2 Arrie Nel Group Wholesaler may cancel the agreement, suspend the credit facility, and claim damages if the Client breaches these terms.

10. General

10.1 Arrie Nel Group Wholesaler allowance of any relaxation does not in any way waive its rights in this agreement.

10.2 Notices to the Client will be sent by email and are deemed received upon delivery.

10.3 Any amendments must be in writing and signed by both parties. These terms supersede any client-imposed terms unless otherwise agreed in writing.

10.4 Arrie Nel Group Wholesaler will only supply customers that comply with the Medicines Control Act No. 101 of 1965, and Pharmacy Act No 53 of 1974 with regulations thereto.

10.5 Ownership of all products purchased from the Arrie Nel Group Wholesaler shall vest in the company and not pass to the client until full payments of all amounts outstanding has been received.



CREDIT APPLICATION SUPPORTING DOCUMENT CHECKLIST

For a Doctor:

- Copy of I.D of the Account Holder
- Copy of Company/CC/Trust registration document
- Copy of Vat Registration Certificate
- Copy of Bank confirmation Letter (not older than 3 months)
- Copy of Dispensing licence
- Proof of address
- Copy of HPCSA certificate and card



For a Pharmacy:

- Copy of I.D of the Account Holder
- Copy of Company/CC/Trust registration document
- Copy of Vat Registration Certificate
- Copy of Bank confirmation Letter (not older than 3 months)
- Copy of SAPC Recording of Pharmacy Certificate
- Copy of SAPC Recording of Pharmacy Owner Certificate
- Copy of SAPC RP Registration Certificate
- Copy of Department of Health Licence

All Allied Healthcare Professionals:

- Copy of I.D of the Account Holder
- Copy of Company/CC/Trust registration document
- Copy of Vat Registration Certificate
- Copy of Bank confirmation Letter (not older than 3 months)
- Proof of address
- Copy of relevant certificates and/or licenses of the authorized healthcare professional